

ATTENTION MERCHANTS AND BUSINESS OWNERS



The Inspectional Services Department has been granted increased authority re: enforcement of “Sign Code.”

- The City of Boston Zoning Code, Article 11, states that all temporary signage should take up no more than 30% of the window area and that all permanent signage should take up no more than 30% of the window area. You may find more information about this code on the Boston Redevelopment Website under BRA Zoning @ bostonredevelopmentauthority.org
- Changes have been made to the City’s zoning ordinance, City of Boston Code 16-46.3 authorizing ISD Code Enforcement Officers to issue fines when signage is not in compliance with the Zoning Code.
- The first fine issued will be \$50 and all subsequent fines will be \$100.
- All violations may be appealed to the Boston Housing Court as part of the routine Code Enforcement hearing process
- ISD is willing to conduct educational seminars for Main Streets programs, neighborhood business associations or other local organizations seeking more information on this issue. Please contact Colleen Kennedy or Latifa Ziyad in the Constituent Services Division at 617-635-5300.
- Code Enforcement officers will also provide information about zoning requirements and issue warnings prior to violations being written at the start of enforcement efforts.

Please call 617-635-4896 with any questions